



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.virginia.gov

MEDICAID PROVIDER MANUAL UPDATE

TO: All providers of Hospice Services participating in the Virginia Medical Assistance Program, Managed Care Organizations providing services to Virginia Medicaid Recipients and all holders of the *Hospice* Provider Manual

UPDATE: HSPC-01-05

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services (DMAS)

DATE: 1/10/2005

SUBJECT: Update to Second Edition of the *Hospice* Provider Manual

The purpose of this memorandum is to notify you of changes to Chapter V of your *Hospice* Provider Manual. The attached table shows the changes to the *Hospice* Provider Manual. Please download the new pages to insert into your Provider Manual and retain the attached table.

Chapter V has been revised to reflect the rates for hospice services, effective October 1, 2004.

Revenue code 0658 (for nursing facility services) must be billed in conjunction with either revenue code 0651 (routine home care) or 0652 (continuous home care) in order to be reimbursed by DMAS. For more information, see pages 9-10 in Chapter V of the *Hospice* Provider Manual. The hospice will be reimbursed 95% of the current Medicaid per-diem rate for the nursing facility in addition to reimbursement for either routine or continuous home care. Revenue code 0658 is an individually calculated reimbursement rate based upon the established nursing facility per-diem rate. You can view these rates at the DMAS website, www.dmas.virginia.gov, by first clicking on "Procedure Fee Files" and then clicking on "Revenue Fee File."

Please review these changes carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 800-884-9730 or 800-772-9996. Both options are available at no cost to the provider.

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its Provider Manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov (*please note the new DMAS website address*). Refer to the Provider Column to find Medicaid and SLH Provider Manuals or click on “Medicaid Memos to Providers” to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet or would like a paper copy of a manual, you can order it by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

“HELPLINE”

The “HELPLINE” is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except on state holidays, to answer questions. The “HELPLINE” numbers are:

1-804-786-6273	Richmond area and out-of-state long distance
1-800-552-8627	All other areas (in-state, toll-free long distance)

Please remember that the “HELPLINE” is for provider use only. Please have your Medicaid provider identification number available when you call.

Attached Number of Pages: (1)

HOSPICE PROVIDER MANUAL
REVISION CHART
January 10, 2005

SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
Chapter V	Exhibits section		Exhibits section	1-10-2005

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
Chapter V	Old Exhibits section	New Exhibits section	